

End of Support Announcement

April 28, 2015

Microsoft® Windows® XP and Windows® Server 2003

Genetec is providing its customers with an advance notice of the End of Support of specific Microsoft® operating systems (OS).

Security Center 5.3 is the last version of Security Center to support Microsoft® Windows® XP and Windows® Server 2003 OS. Beginning with Security Center 5.4, the installation of Security Center on Windows® XP or Windows® Server 2003 will not be supported. This will allow Genetec to benefit from the latest Microsoft® development tools not supported by these OS. The End of Support for these OS aligns with the Microsoft® product lifecycle policy, which specifies the end of extended support. The extended Microsoft® support end dates are:

- Microsoft® Windows® XP: **April 8th, 2014**
- Microsoft® Windows® Server 2003: **July 14th, 2015**

Impact on customer installations

Customers still using Microsoft® Windows® XP and/or Windows® Server 2003 for either their workstations or servers applications will not be able to upgrade to Security Center 5.4.

Genetec strongly recommends to its customers to upgrade to a supported OS version by Microsoft® to benefit from the latest security updates from Microsoft® and the latest software improvements from Genetec. Customers with a Genetec Software Maintenance Agreement (SMA) will be eligible for an upgrade to the latest version of Security Center at no charge.

These changes do not affect Omnicast 4.x.

Contact

For any questions, please contact Genetec Sales at sales@genetec.com